

# Report to the Community 2006

## UofL<sup>®</sup> Health Care



### Delivering Excellence Throughout Our Community

*UofL Health Care is a partnership of University Hospital, James Graham Brown Cancer Center and the University of Louisville School of Medicine. The strength and uniqueness of this partnership is our ability to work together and share our knowledge to benefit our patients, the community, the region's medical professionals, and the practice of medicine around the world.*



## Letter to the Community



From its beginnings in 1817, U of L Health Care has consistently honored our mission to provide comprehensive, high quality health care services to patients - regardless of their ability to pay - and to support the education of the next generation of physicians, nurses, and other health care professionals.

Over the years, University Hospital and the James Graham Brown Cancer Center have grown so that we might better serve the people of Louisville and surrounding communities. Our staff and physicians go beyond the bedside, regularly reaching outside of the organization, educating and providing exceptional medical care.

I hope this report will give you a greater understanding of the impact University Hospital and the James Graham Brown Cancer Center have in the communities we serve. We are proud to have served the people of Kentuckiana and western Kentucky for over 180 years and are committed to working toward improving the health status of every member of every community we serve.

A handwritten signature in black ink that reads "James Taylor". The signature is written in a cursive style with a horizontal line above the name.

**James Taylor**  
President, University of Louisville Hospital

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## \$69,749,652 for the Benefit of the Community

In 2005, University Hospital and the James Graham Brown Cancer Center provided services that totaled \$69,749,652 for community benefit. This includes programs that respond to the needs of the underserved, services that would likely be discontinued if the decision were made on a purely financial basis, and programs that generate little or no monetary gain or a negative margin.

## Seventy Percent Directed To the Underserved

University Hospital and the James Graham Brown Cancer Center are both non-profit facilities committed to eliminating the barriers that might keep those in need of services from obtaining excellent health care.

- We serve Kentucky residents regardless of their ability to pay.
- Patients who require prescription medications at discharge but who are unable to pay receive a 30-day supply as ordered by their physician.
- We provide transportation services to low-income patients upon discharge so that they can safely be transported home or to a transitional care facility.
- Our Medical Assistance Outreach and Counseling program assists uninsured patients in enrolling in government programs such as Medicare and Medicaid.



## Thirty Percent Directed To Research, Education and Community Support

This portion of our community benefit is divided among the following vital missions:



### Funding medical education and research

University Hospital – As an academic medical center, the mission of University Hospital is conducting innovative research and providing the highest quality treatment and education throughout Kentucky. We are creating the knowledge to heal, which allows us to provide the most effective therapies for the members of our community. The physicians at University Hospital are professors who remain on the forefront of advancements in medical science. They are responsible for training the next generation of physicians, who will positively impact countless lives in our community. In addition, University Hospital conducts some of the most advanced research that produces the cures of tomorrow.

James Graham Brown Cancer Center – As a leading research and clinical cancer center, the mission of the James Graham Brown Cancer Center is to generate new knowledge about cancer. We bring together outstanding specialists from around the globe, who conduct exceptional research that we translate into effective new approaches to cancer prevention, diagnosis and treatment. We are finding the answers to cancer, which is benefitting people in this community as well as others worldwide.

## Funding patient education and outreach

We make significant contributions to the community through free services and outreach programs. Among them are health screenings, many of which are provided in the neighborhoods in which patients reside. Following are examples of the services, resources and outreach programs we provided in 2005:

- Ovarian Cancer Awareness Program
- Trauma Outreach
- Teenage Pregnancy Outreach
- Mobile Mammography Services
- Classes for Expectant and New Parents
- Melanoma Skin Screenings
- Smoking Cessation Classes
- The Mint Jubilee Cancer Resource Center

## Contributing to charitable programs for community support

We recognize the importance of giving back to the community through our support of charitable organizations.

### Total Community Benefit Patient Encounters for 2005

Uninsured and underinsured patients served	110,787
Enrollment assistance in public programs	8,188
Mobile mammogram	6,580
Flu shot	3,037
Nursing students	440
Interpreter training program	21
Mint Jubilee	1,712
Attendance at health fair events	3,329
Pharmacy assisted prescriptions - (outpatient)	83,241
Pharmacy inpatients assisted	811
Trauma outreach	12,000
<b>Total Patient Encounters</b>	<b>230,146</b>
Hospital Volunteer Hours	14,232

As part of our mission of improving the health of the people of our community, we have provided financial support to a number of charitable organizations that provide vital health-related services.

Some examples include:

- American Cancer Society
- Brain Injury Association of Kentucky
- Crusade for Children
- March of Dimes
- Muscular Dystrophy Association
- National Bone Marrow Donor Program
- Ovarian Awareness of Kentucky
- Stroke Association
- US Marine Hospital Foundation
- YMCA

### Definition:

**Community Benefit:** A planned, managed, organized, and measured approach to a health care organization's participation in meeting identified community health needs. It implies collaboration with a "community" to "benefit" its residents, particularly the poor, minorities, and other underserved groups, by improving health status and quality of life.

To be characterized as a community benefit, an established need must meet at least one of the following criteria:

- Generate a low or negative margin
- Respond to needs of special populations, such as minorities, frail elderly, poor persons with disabilities, the chronically mentally ill, and persons with AIDS
- Supply services or programs that would likely be discontinued if the decision were made on a purely financial basis

## UofL HealthCare

If you would like more detailed information, or have any questions, please contact us at 562-6519.

\*All numbers and calculations in this report are based on health care costs, not charges. Amounts calculated using total expenses, not allowable expenses.